

Linistry -

A digital queuing solution



Let Your Mobile Do The Waiting!

We eliminate the problem of traditional queuing or simply waiting, thereby increasing customer satisfaction, loyalty and business turnover. Linistry is a progressive digital queue management solution providing full functionality. With Linistry, customers can reserve their spot in the queue both onsite and offsite (from any location) and turn waiting time into active time, enjoying other meaningful activities.

Our service can be implemented within an extremely short time. You can strengthen customer satisfaction with minimum or no initial investment, utilize cross-selling opportunities and make work more efficient.

HOW DOES IT WORK?

A customer may check-in on-site. If waiting time is long, she may provide her phone number, register to the queue virtually and wait remotely. She is informed about the expected waiting time on her phone (digital ticket). An automated SMS pre-notification is sent before her turn.

A customer may also check-in remotely, to the same queue in which people are waiting on-site. She is informed about the expected waiting time on her phone (digital ticket). An automated SMS pre-notification is sent before the service start. Upon arrival, no significant waiting is necessary.

A customer may also book an appointment. If the service is running late or early, patient is notified and thus she could avoid on-site waiting.

Appointment and walk-in

Linistry will be able to handle both walk-in and appointment patients in a an integrated way.

Simple and fast setup

Choose a tablet-based kiosk and get the system up and running within a day. No need for expensive devices, cabling and other time-consuming installation. If there is a reception, no kiosk device is necessary.

Value for money

Digital service with very light infrastructure need and monthly usage based subscription fees.

Communication

Imagine communicating with your customers while they wait. Customer's digital tickets can be accompanied by tailored marketing/service content or a survey.

Need integration?

Integrate Linistry easily with your existing systems using API and optimized to work without paper printing.

Geomant's CX Orchestration Platform is primarily focusing on the contact center space and on the voice and digital channels. Linistry is a natural fit to Geomant offering and completes our CX platform with the physical queue management and scheduling.

