Whether you need to ensure regulatory compliance for your business, or you want to record, monitor and store interactions for quality management, the Verint interaction recording solution from Geomant is for you.

**Use the Latest Microsoft Communication Technology With Confidence**

Verint technology from Geomant offers a transformative, integrated compliance solution for both internal and external communication methods. Recording, archiving, retrieving, searching, and monitoring communication across Microsoft Teams has never been easier. Capture everything from meetings and voice to video conferencing, screen sharing and chat conversations. Secure compliance capture enables regulated organisations to confidently meet strict record-keeping, communications monitoring and reporting requirements as well as being the perfect tool for quality management.

**Why Geomant?**

Geomant has a long track record of successfully deploying solutions for Microsoft Unified Communications platforms, including Skype for Business and Microsoft Teams.

We are now bringing our experience to organisations looking to get maximum return on investment for their Microsoft 365 teamwork solution.

**Microsoft Teams Recording Features**

- **Capture all communications in Teams**
  - Capture voice, IM, video, screen sharing and more with a single solution.
  - Implement a tamper-resistant, centralized recording function.
  - Securely archive, retrieve, replay and manage interactions.

- **Improve compliance oversight**
  - Use real-time dashboards and reporting to have a single pane of glass view of the infrastructure.
  - Apply call categorisation and cases.
  - Monitor the state and quality of the recorded data and be alerted to anomalies.

- **Simplify & modernise compliance investigations**
  - Protect recorded data through access control, encryption, and secure workflows.
  - Transcribe, search, categorise and analyse interactions.
  - Simplify processes through intelligent case management.

**With Geomant you can:**

- Mitigate risks and reduce costs.
- Confidently meet strict record-keeping, communications monitoring and reporting requirements.
- Enhance quality management processes.

“Given our long-standing partnership with both Verint & Microsoft, we are ideally placed to assist organisations in their journey to Teams. Geomant can help organisations to get maximum return on investment from their Microsoft 365 teamwork solution all while utilising the latest technology to remain compliant.”

Ákos Vécsei, Geomant CEO
**Confidence in Compliance and Improved Quality Management**

*Helping businesses realise their Microsoft Intelligent Communications Vision*

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**Improved Compliance across Channels**

- Leverage unified compliance recording for Teams, Skype for Business, and other UC, trader voice and mobile platforms.

**Flexible Deployment and integration Options**

- Deploy as an on-premises, cloud-based multi-tenant or virtual service provider solution.
- Benefit from deep integration with Microsoft Azure, Office 365, Microsoft server platforms and end-user applications.
- Use a centralized recording solution – for single-site, multi-site, regional or global deployments.

**Reduced Cost of Compliance**

- Reduce the hardware footprint, technical infrastructure, IT workload and operating costs associated with compliance recording, records retention, and surveillance.
- Leverage recording redundancy and high availability options to avoid service disruptions.
- Benefit from open APIs to seamlessly integrate with existing IT infrastructures as well as data import and export options.

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**About Geomant**

Geomant is a well-established, innovative Systems Integrator and Software Developer, specialising in delivering amazing customer interactions. We provide tailored solutions based on our unique portfolio of cloud and software technology.

**Geomant Offers:**

- **Contact Centre:**
  - ACD, IVR, Voice Recording, CTI, Intelligent Wallboards
- **Unified Communications:**
  - IM, Video, Mobile
- **Business Consultation:**
  - Planning and Implementation
- **Professional Services:**
  - Software & Application Development
- **24/7 Support and Maintenance & AI (Chatbot) Services**
- **Customer Experience Solution Integration for Leading Communication Platforms**